

### Spot Cleaning Recommendations

Proper spot cleaning requires prompt action using the correct spot cleaning solutions or products. The spot cleaning solutions recommend in this newsletter consist of products that are usually available in the home. Never use concentrations of any of these products greater than what is recommended. The use of excessively strong concentrations of these spot cleaning solutions will result in re-occurring spot and rapid re-soiling that often requires professional hot water extraction rinsing to remove. In addition to the spot cleaning solutions listed here, a list of approved professional spot cleaning products can be found on The Carpet and Rug Institute's website at [www.carpet-rug.org](http://www.carpet-rug.org). Most stains are water soluble and will respond favorably to the water-based spot cleaning solutions listed. Solvent-soluble stains, such as grease, oils, tar, ink, etc, will respond to volatile solvents, but their use requires caution because they can be destructive to a carpet's backing. Some stains, such as urine, tea, and coffee, tend to penetrate carpet fibers and backings, making them more difficult and time-consuming to remove. The thickness and penetration (or depth) the stain has reached in the carpet' face fibers will determine the amount of time required to remove the stain. These stains can require hot water extraction cleaning. However, in most cases, the use of the recommended proper spot cleaning solutions and procedures, along with a little patience, will result in effective spot cleaning.

To help protect against staining, blot up spots and spills immediately. Always spot clean initially using only water unless your spot is oil based. If necessary, then use the recommended spot cleaners listed here, by applying them to a clean, white terry cloth towel, and then blotting from the outside of a stain toward its center. If solid matter is present, start by gently scraping-up solid material, and then vacuum to remove loose matter. Spot clean wet spills by dry blotting first, using a clean, and dry, white terry cloth towel. Spot clean oily-based substances by first softening any solid matter by using isopropyl alcohol. Proceed using a dry volatile solvent or citrus solvent spot cleaner. Never apply solvents, or any other spot cleaner directly to your carpet. Blot until the stain is removed, or until it ceases to transfer onto the towel. Some spots and spills require repeat spot cleaning, and/or the use of the next recommended spot cleaner. The use of a weighted, folded dry terry cloth towel placed over spot cleaned areas will facilitate the removal of residues that can cause spots to reoccur. Check towels every 30 minutes, and replace as needed. Leave a weighted clean towel down overnight. If after following these spot cleaning procedures a stain reappears, moisten the stain using water only, thoroughly dry blot, and repeat the use of weighted terry cloth towels. Some stains require the use of professional spot cleaning. This is your responsibility.

#### Cautions / Warnings

- Always pre-test spot cleaners in an inconspicuous area.
- Never use bleach-based spot cleaners on any carpet other than our Bliss Ultimate Home, Bliss SoftSense Solution Dyed Polyester and Hollytex Ultimate Performance Solution Dyed Nylon carpets. Also, never use bleach-based spot cleaners immediately after using ammonia- based spot cleaners.
- Never use solvents near open flames, or in areas that are not adequately ventilated, or apply them directly to your carpet.
- Avoid using hydrogen peroxide to clean any product that contains benzoyl peroxide.
- Do not saturate your carpet when spot cleaning.
- Never use any spot cleaning solutions in concentrations stronger than those recommended.
- Never walk on a spot cleaned area before it has thoroughly dried.

#### STAIN REMOVAL GUIDE

Listed below are the most common types of household stains, and recommended spot cleaners and stain removal steps required to properly care for our carpet. Not all stains listed here are covered by your warranty.

Acne Medication - 3, 1, 7  
Asphalt - 3, 1  
Asphalt Sealer - 3, 1  
Baby Formula - 3, 1, 7  
Beer - 1, 2  
Blood - 7, 1, 5  
Butter - 3, 1, 7  
Candy - 1, 7, 6, 5  
Carbon black - 9, 3, 1  
Catsup - 1, 7, 6  
Chocolate - 3, 1, 7  
Chocolate Milk - 3, 1, 7, 6

Clay - 3, 1, 6  
Coffee - 1, 6, 5  
Cola - 1, 7, 6, 5  
Cologne - 1, 7, 6  
Cooking Oil - 3, 1, 7  
Cosmetics - 8, 3, 1  
Cough Medicine - 1, 7, 6  
Cranberry Juice - 1, 7, 5  
Crayon - 3, 1, 4  
Dye - 4, 3, 2  
Egg - 1, 7, 6  
Feces - 1, 7

Felt Marker - 8, 3, 5  
Food Dye - 4, 3, 2, 7  
Fruit Punch/Juice - 1, 7, 6  
Furniture Dye - 8, 3, 1  
Furniture Polish (oil based) - 8, 3  
Glue - 3, 2  
Graphite - 9, 3, 2  
Gravy - 3, 1, 7  
Grease (black) - 3, 1  
Greasy food stains - 3, 1, 7  
Gum - 3  
Hair Shampoo - 2, 7, 4

Hand Cream - 3, 1, 7  
Ice Cream - 3, 1, 7  
Iodine - 3, 1, 5  
Ink - 8, 3, 2  
Jelly - 1, 7, 6  
Kool-Aid (powder) - 9, 2, 6  
Kool-Aid (wet) - 1, 6, 5, 2  
Liquor (Alcohol Beverages) - 1, 7, 6  
Makeup - 3, 1, 2  
Margarine - 3, 1, 2  
Mayonnaise - 3, 1, 7  
Medicines-(non-ointment) - 8, 3, 5  
Milk - 3, 1, 7  
Mold, Mildew - 1, 7  
Mouthwash - 1, 6, 3  
Mud - 1, 2

Mustard - 1, 6, 5  
Nail Polish - 8, 3, 1  
Oil - 3, 1  
Ointment - 3, 1, 7  
Paint (acrylic) - 3, 6, 2  
Paint (enamel) - 3, 2, 1  
Paint (latex) - 1, 7, 3  
Paint (oil based) - 3, 2, 1  
Paint (water based) - 1, 7, 2  
Peanut Butter - 3, 1, 2  
Rust - 1, 2  
Salad Dressing - 3, 1  
Sauces - 3, 1, 7  
Shoe Polish - (Liquid) - 3, 8, 1  
(Paste) - 3, 1 (Wax) - 3, 1, 2  
Soft drinks - 1, 7, 6, 5

Soot - 9  
Syrup - 1, 7, 2  
Tar - 3, 1  
Tea - 1, 6, 2, 5  
Tomato Juice/Sauce - 1, 6, 2, 5  
Urine - (dry) 1, 2, 6, 5  
(wet) - 1, 7, 6  
Varnish - 3, 1  
Vegetable oil - 3, 1, 2  
Vinegar - 7, 2  
Vomit - 1, 7, 6  
Wax - 3, 1, 6  
Wine - 1, 6, 7, 5  
Water - 3, 6, 2  
Water Colors - 1, 7, 6, 4  
Whiskey - 1, 6, 7

Dampen a white terry cloth towel and then blot clean using these spot cleaners.

**Step 1 – Detergent and water** - Mix ½ teaspoon of dish detergent (with no bleach or lanolin) to one (1) pint lukewarm water. Follow spot cleaning by blotting with clear water using a white terry cloth towel.

**Step 2 – Warm Water Rinse** - Dampen a white terry cloth towel with lukewarm water and blot affected area.

**Step 3 – Dry Cleaning Solvent or Citrus Solvent** – Solvents can be found in your local hardware store or supermarket. (Nail polish remover with Acetone can be substituted when spot cleaning small stains.)

**Step 4 – Isopropyl Alcohol**

**Step 5 – 3% Hydrogen Peroxide** - Follow by blotting with clear water using a white terry cloth towel. DO NOT attempt to clean acne medication, cosmetics, or hand cream stains using hydrogen peroxide.

**Step 6 – Vinegar and water** – Mix 1 cup of white vinegar with 2 cups of water. Follow spot cleaning by blotting with clear water using a white terry cloth towel.

**Step 7 – Ammonia and water** - Mix 2 tablespoons of household ammonia with 1 cup water. Follow spot cleaning by blotting with clear water using a white terry cloth towel.

**Step 8 – Nail Polish Remover with Acetone**

**Step 9 – Vacuum**

To receive a complete copy of the warranty and care guide, or for more information or questions please contact Technical Services at 800-944-2840 or beau.tech@beaulieugroup.com.

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